**Ideation Phase**

**Define the Problem Statements**

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| Date | 27 JUNE 2025 |
| Team ID | LTVIP2025TMID30749 |
| Project Name | HealthAI: Intelligent Healthcare Assistant Using IBM Granite |
| Maximum Marks | 2 Marks |

**Customer Problem Statement**

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| **Problem Statement (PS)** | **I am (Customer)** | **I’m trying to** | **But** | **Because** | **Which makes me feel** |
| PS-1 | **I am** a health-conscious individual monitoring my vitals regularly. | **I’m trying to** track trends in my health metrics like heart rate, blood pressure, and glucose levels. | **But** the data is hard to interpret and doesn’t provide meaningful insights. | **Because** there is no intelligent system converting raw health data into actionable recommendations. | **Which makes me feel** overwhelmed and uncertain about how to take preventive steps. |
| PS-2 | **I am** a patient or caregiver in need of quick, reliable medical guidance. | **I’m trying to** understand my health symptoms and get trusted advice or predictions. | **But** I don't have easy access to doctors all the time and online information is often confusing or unreliable. | **Because** medical knowledge is complex, scattered, and not always personalized to my case. | **Which makes me feel** anxious, unsure, and helpless about managing my health on my own. |